

## **Harmony Homestay Custodianship Services / Mentor Program**



### **Student Support**

- Orientation BBQ and overnight trip prior to school starting
- Every student has a personal mentor that checks on them regularly
- Monthly activities with other students
- Be the emergency contact in case of emergency
- Assist with medical or dental appointments
- Mid semester reports are prepared and sent to their agency with updates on the students' progress in Canada (which can be shared with student's parents)
- Provide a Canadian phone card that connects to their parents back home for billing and can be set up immediately upon arrival
- Set clear expectations for the student's time in Canada

### **Host Family Support**

- Prepare host families prior to student's arrival
- Connect host family and student prior to arrival to build relationship
- Follow up with student and family to ensure a good match
- Connect host families with each other to build relationships and increase opportunities for students to connect with others in their community
- Students have the option to pay the host family directly or to pay Harmony Homestay and we can pay the host family each month

### **School Support**

- School registration prior to arrival
- Set appointments for any necessary testing
- Assist with class selection to ensure the student has the courses they need
- Connect with the international education team as well as principals and teachers
- Follow up if the student misses a class
- Connect students with additional academic support if needed (tutors or peer mentors etc.)
- Encourage extra-curricular activities in the school or community and assist with any registration
- Attend teacher requested parent/teacher meetings

**Student Care is Our #1 priority – It is the only focus of our company!**